

Our Instructors

Please let us know your overall impression of our instructors on a scale of 0 to 5 with 0 being terrible and 5 being outstanding.

2. Please rate our instructors in the following areas *

Mark only one oval per row.

	0	1	2	3	4	5	Prefer not to answer
Patience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expertise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpfulness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Professionalism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. Would you recommend our martial arts school to your friends and family?

Mark only one oval.

- Yes
- No
- Maybe

Your opinion and suggestions

Please let us know what you do and don't like and how we can improve things.

4. What do you like most about our martial arts school?

5. What do you dislike most about our martial arts school?

6. **What things can we improve on?**

About You

7. **What age range do you (or your child) fall in to?**

Mark only one oval.

- Under 4
- 5 - 12
- 13 - 17
- 18 - 25
- 26 - 40
- 41 - 55
- 55 +

8. **How long have you been a student at our academy?**

Mark only one oval.

- Less than 1 month
- Between 1 to 6 months
- Between 7 months to 1 year
- 1 - 2 years
- More than 2 years

9. **What is your name? (or name of the student you are completing the form on behalf of)**

This is optional but we cannot enter your response in to our prize draw if you do not provide it.

10. **What is your email address?**

This is optional but we cannot enter your response in to our prize draw if you do not provide it.

11. **May we contact you on the above email address for any of the following reasons? (Tick all that apply)**

Check all that apply.

- To notify you if you win our prize
- To advise you of any events or promotions we might run in the future
- To advise you of any changes of our class timetable

12. **I confirm that I have read and agree to the terms and conditions ***

The terms and conditions are stated below and you can ask at reception for a printed copy.
Check all that apply.

- Yes, I have read and agree to the terms and conditions

Thank you for completing our survey

If you have provided your name and email address and completed the form in accordance with our terms and conditions you will be entered in to our prize draw. Terms and Conditions apply and are stated below. You can also request a printed copy.

Jon Jepson Black Belt Academy - Prize Draw – Terms & Conditions

The Prize Draw is open to all current students of the Jon Jepson Black Belt Academy, Burton on Trent whose account is in good standing with no subscription fees owed. For students under the age of 18 a parent or guardian should complete the form on their behalf. Only one entry per student is permitted. Relatives and staff of the Martial Arts Academy are excluded from entering.

The prize is a voucher valued at £20 that can be redeemed at a future belt grading. No cash alternative is available. The voucher must be redeemed within 6 months following the date of the prize draw and can only be used by the student named on the voucher.

How to Enter: complete this short customer satisfaction survey. Or request a printed form and return it to reception.

Incomplete or spoiled entries will not be entered in to the draw. Examples of incomplete or spoiled are if all answers to multiple choice are “prefer not to say” and/or if free text answers are not relevant or unhelpful in nature.

Closing date for entries: 15th May 2017. The draw will take place on: 20th May 2017. The first Little Ninja to arrive and pay for their belt grading on that day will be asked to make the draw.

The likelihood of you winning this prize is directly proportionate to the number of entries we receive. The maximum number of entries is equal to the number of fully subscribed members of the academy at the time the prize draw is held.

The winner will be notified by email and their name will be displayed at reception for 14 days after the draw or until they acknowledge receipt of notification of their win. We reserve the right to publish the winner’s name in traditional and electronic print for use in future promotions.

Promoted by: Jon Jepson Black Belt Academy, Britannia House, Station Street, Burton on Trent DE14 1AX Tel: 01283 500202. No correspondence will be entered into and the promoter's decision is final on all matters. Jon Jepson Black Belt Academy cannot be held responsible for any injury, loss or damage as a result of participating in this promotion.

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